



The Bankers' Oath

"I will do my utmost to behave in a manner that prioritises the needs of customers. It is my first duty to provide an exemplary service to my customers and to exhibit a duty of care above and beyond that required by law.

I will apply myself to ensuring that the work I perform engenders the responsible creation of value. It is my duty to conduct my business in a manner that impacts positively on the wellbeing of people both inside and outside my enterprise.

I will confront profligacy and impropriety wherever I encounter it, understanding that the conduct of bankers can have dramatic consequences for society.

I will remember that I am a member of society, with special obligations to the financial security and wellbeing of my customers, their families and the communities in which they reside.

By upholding this oath, may I experience the wellbeing that comes from serving customers well. May I always act to preserve the finest traditions of my profession and may I long experience the satisfaction that comes from supporting the needs of society."